

ISSUE 177

Pop into

JULY 2020

PANMURE

YOUR LOCAL MONTHLY BUSINESS AND COMMUNITY UPDATE

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PopintoPanmure



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MELINA'S TAKEAWAY



09 527 0698

139 Queens Road

Photo credit: John Dempsey of Harbourscape

Melina's Takeaway, a tale of two sisters

Three years ago, Maumi and Jonan set up the very first Polynesian kitchen in Panmure: Melina's Kitchen. With the business being a family affair, it was a natural choice to name the restaurant after Maumi's daughters, Mel and Tina. Serving delicious authentic Polynesian food, the Kitchen has been a great success in Panmure. Mel and Tina have always been involved in the running of the business and recently decided that it was time to freshen things up. They were keen to improve

the overall look and feel, and to put a modern twist on a classic offering.

Speaking with Mel, she explained why they went for the design and style they chose, "as we wanted to move the food into the kitchen area, we knew we wanted a fresh new logo with a modern style that would help customers recognise our restaurant from the serving area". It certainly achieved that! Research shows that updating and renovating a shop or restaurant

is one of the best way to attract new customers. The renovation has achieved what they had originally set out to do: modernise the look and feel to attract new customers – they are busier than ever!

We asked Mel what was the hardest part of the renovation, she replied "the difficulty was renovating in a set timeframe, we completed the work during Level 3 lockdown, so it was a bit of a mission!".

TOWN MANAGER'S UPDATE

Last week's Queens Road closure saw the installation of services and the final stage of the new intersection which replaces the old Panmure Roundabout. It could not have come at a worse time for our business community. Not only had sales been dropping from the start of the construction at Easter 2019, but businesses were then hit by multiple unpleasant things happening around the same time:

- Covid-19 Lockdown
- A Covid-19 Testing station behind the Panmure Historic Hotel causing congestion in the eastern end of the Town Centre
- Major traffic congestion starting from Level 2, due in part to the road works, as well as CBD workers uncertainty to use public transport, as noted by the near empty Park n Ride sites.
- Contractors for Vector came into the Town Centre to upgrade the power cabling in response to the regular power outages in 2018 (yes, 2018!!) installing more barriers and orange cones.
- The western half of Queens Road was closed to through traffic, taking those businesses back to what felt like Lockdown.

On top of all that upset, some landlords have expected their tenants to continue paying full rent, placing incredible stress on already struggling businesses. The Panmure Business Association has been caught in the middle of some of these rent payment discussions, but as we support PBA members who are both landlord



Drone photo taken on 22nd May 2020, photo credit to Arden Hermans, Fulton Hogan

and tenant, we can't take sides. We can only refer to what the NZ Government have strongly advised: that negotiation and compromise is paramount because of the situation the entire world has found itself in with COVID-19.

On a positive note, Emma our Marketing Manager has had some very successful responses to her "support local" Facebook posts: in particular a post about the businesses on the West end of Queens Road reached 7,500 people,

and the recent post regarding Basin View Lane businesses reached almost 10,000 people, which was our biggest social media engagement to date.

Chris

Chris Sutton
Town Centre Manager

SECURITY UPDATE



From a security aspect, the last month in Panmure Town Centre has been relatively problem free. The anti-social youth we have previously had problems with, are continuing to stay away - and we do not miss them.

However, we have experienced a one-woman shoplifting spree - remember our hair straightener thief from last month? She's back at it and has targeted eight different businesses in our Town Centre. As a result, the Police are in the process of issuing her a trespass notice, and she will be restricted from entering the majority of local businesses.

Break-ins have been minimal. There was only one after-hours break-in in the Town Centre,

and thankfully the perpetrator was ultimately apprehended by the Police.

Lastly, we would like to thank the Local Board for funding that has allowed the Panmure Business Association to purchase new CCTV Cameras which have been placed in strategic hot spots.

Taniela Kaivelata
Security Liaison Office

Published by



PANMURE
BUSINESS ASSOCIATION

OTE – Lolo ‘Alepea

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 Mon - Sat 10am - 4pm
 📍 OTE Lolo ‘Alepea

OTE’s Elaine recently opened her shop of “heavenly things” in the Plaza at 100 Queens Road. You’ll find beautiful displays of glass and gold trinkets and delightful perfume oils which will have you smelling absolutely gorgeous. Elaine, who is of Tongan descent and has lived all over the world, spent a significant amount of time in Dubai. This is where, assisted by her mother Ofa, she hand-picked all the individual fragrances from the local Souks (markets).

Elaine’s extended family are from Panmure and she has spent a lot of time in the area, so it was natural for her to scout for retail space here. She was delighted to find her shop in the Plaza. Her boutique shop is stylish with upcycled customer chairs (cleverly upholstered by Ofa) and custom cabinets creating a chic and welcoming look.

Elaine and Ofa wanted to give back to the community their way – ensuring their customers smell great at an affordable price. They know that Pacifica people love fancy things and taking care of themselves so their beautiful perfume oils, which at \$15 for a 6ml bottle are great value, have been flying off the shelves.

There is also a gift range available, which includes a red & white church scarf, that has been extremely popular. Proceeds from the sale of this range will be going to charitable causes.

Pop in to see Elaine for a personalized experience to find your signature perfumed oil fragrance – you won’t be disappointed.



The Eyecare Practice

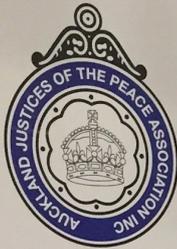
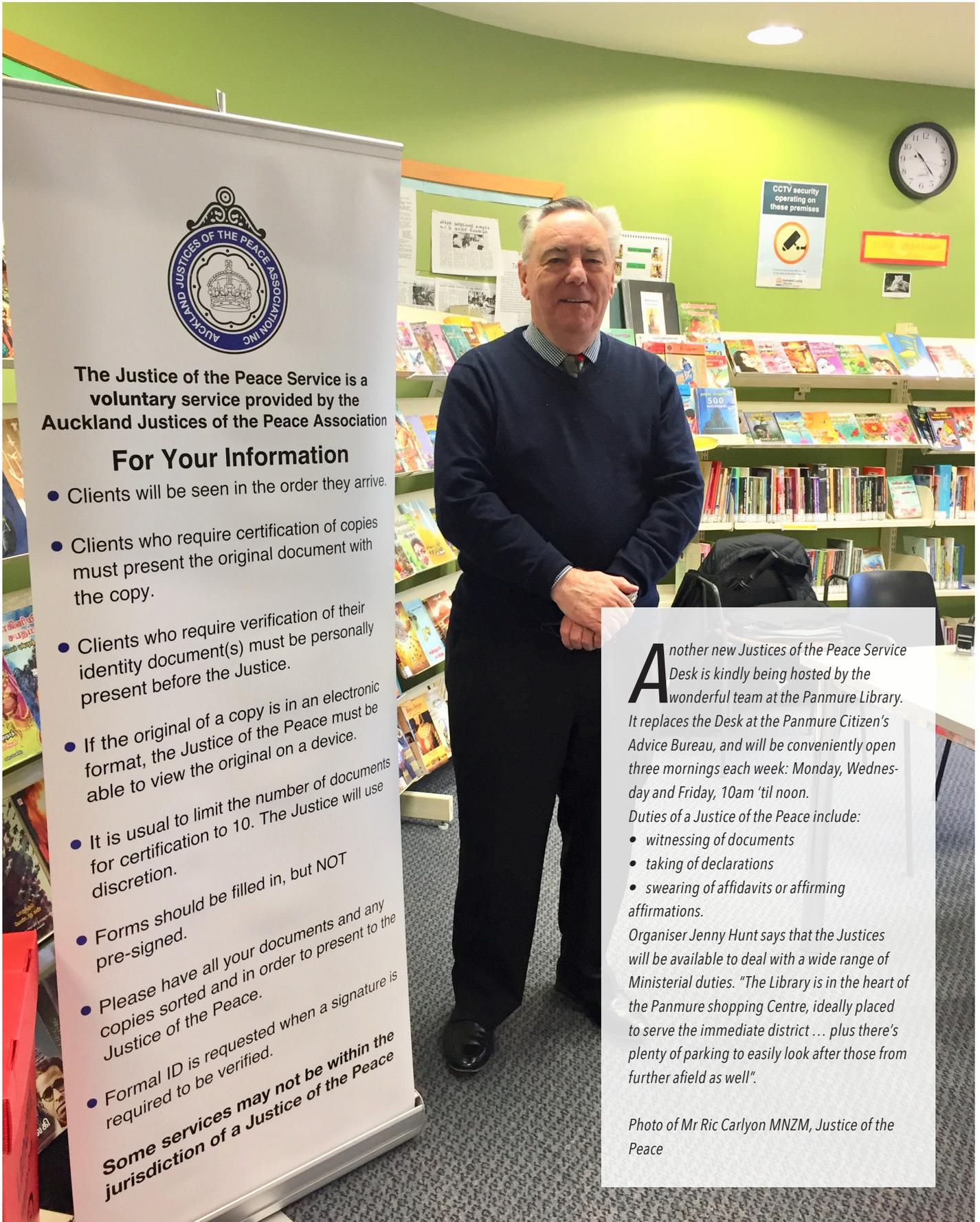
The Eyecare Practice
 2A/ 100 Queens Road
 ☎ 09 273 1296
 Mon - Wed 10am - 5pm
 Thu 10am - 4pm Fri 10am - 4pm
 📍 theyeyecarepractice

The Eyecare Practice, an independent optometrist opened their doors to Panmure in March. They relocated the practice from East Auckland to be in a more central location, knowing Panmure would be a convenient and logical choice. Many of their patients travel from all over Auckland for not only the optometry services (spectacles, contact lenses, repairs and other eyecare products) but also for their orthokeratology treatment (which is a speciality treatment to control myopia progression). Creating awareness and importance of eye health and



knowing the right option for their customer is the ultimate goal for this team of optometrists. Although their Panmure store opened right at the beginning of COVID-19 lockdown, they were still available to support patients during that time. They also told us “we warmly welcome anyone to drop by and talk to any of our friendly team members: Kho, Mary and Jacqueline”

New Justice of Peace Service



The Justice of the Peace Service is a **voluntary service** provided by the **Auckland Justices of the Peace Association**

For Your Information

- Clients will be seen in the order they arrive.
- Clients who require certification of copies must present the original document with the copy.
- Clients who require verification of their identity document(s) must be personally present before the Justice.
- If the original of a copy is in an electronic format, the Justice of the Peace must be able to view the original on a device.
- It is usual to limit the number of documents for certification to 10. The Justice will use discretion.
- Forms should be filled in, but NOT pre-signed.
- Please have all your documents and any copies sorted and in order to present to the Justice of the Peace.
- Formal ID is requested when a signature is required to be verified.

Some services may not be within the jurisdiction of a Justice of the Peace

Another new Justices of the Peace Service Desk is kindly being hosted by the wonderful team at the Panmure Library.

It replaces the Desk at the Panmure Citizen's Advice Bureau, and will be conveniently open three mornings each week: Monday, Wednesday and Friday, 10am 'til noon.

Duties of a Justice of the Peace include:

- witnessing of documents
- taking of declarations
- swearing of affidavits or affirming affirmations.

Organiser Jenny Hunt says that the Justices will be available to deal with a wide range of Ministerial duties. "The Library is in the heart of the Panmure shopping Centre, ideally placed to serve the immediate district ... plus there's plenty of parking to easily look after those from further afield as well".

Photo of Mr Ric Carlyon MNZM, Justice of the Peace